

FREE OF CHARGE EXTENSION OF BABY'S STAY IN THE CASE OF SEVERE JAUNDICE – PROGRAMME RULES

§ 1 General Provisions

The organiser of the “Free of Charge Extension of Baby’s Stay in the Case of Severe Jaundice” Programme is Medicover with its registered office in Warsaw, Al. Jerozolimskie 96 (hereinafter referred to as “Medicover”). The Programme applies to services provided in Medicover Hospital, Al. Rzeczypospolitej 5.

§ 2 Duration of the Programme

The Programme starts on 1 September 2023 and ends on 31 December 2023 inclusive. Medicover reserves the right to extend or shorten the Promotion without giving any reason.

§ 3 Subject of the Programme

The Programme includes the labour package “Natural Childbirth”, “Caesarean Section Labour” and “Prestige Labour”. All persons who, in accordance with the terms and conditions of participation in the Programme, sign a contract for childbirth will be guaranteed free of charge extension of their stay and baby’s treatment in the Neonatology, High-risk Pregnancy and Intensive Neonatal Care Ward.

- The promotion applies only to babies born after the 32nd week of pregnancy, who, due to severe neonatal jaundice diagnosed by a neonatologist from Medicover Hospital, have to stay and receive treatment in the Neonatology, High-risk Pregnancy and Intensive Neonatal Care Ward.
 - The length of free of charge stay and treatment in the Neonatology, High-risk Pregnancy and Intensive Neonatal Care Ward is 3 days, but not longer than up to the equivalent of PLN 3,000. The Programme Participant is not entitled to receive the equivalent of the stay in the Neonatology, High-risk Pregnancy and Intensive Neonatal Care Ward in cash.
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- Stay at Medicover Hospital under the Programme applies only to newborns, it does not include the mother's stay in the Obstetrics Ward. It is possible to purchase additional days of stay for the mother in the Obstetrics Ward, which takes place according to the standard offer.
- The Programme does not include any surgery and hospitalisation of the baby in the Neonatology, High-risk Pregnancy and Intensive Neonatal Care Ward. In such cases, Medicover will coordinate the baby's treatment in another facility specialising in neonatal surgery.
- The Programme does not cover babies born prematurely, requiring treatment in the Neonatology, High-risk Pregnancy and Intensive Neonatal Care Ward and with severe birth defects. In these cases, Medicover Hospital will ensure the coordination of treatment and the transfer of the newborn baby to a specialist centre.
- The Programme does not cover labours in the case of women who have signed a contract with Medicover or who are beneficiaries of a subscription contract or insurance contract for healthcare services under which they are entitled to healthcare services during labour.
- The Programme applies to newborns under labour packages, but not to re-hospitalisation for jaundice.
- The Program cannot be combined with other programmes of Medicover.

§ 4 Terms and Conditions of Participation in the Programme

To participate in the Programme, it is necessary to sign a labour package contract in the period from 1 September 2023 to 31 December 2023.



§ 5 Final Provisions

All complaints related to the Programme should be submitted to the Customer Service Department of Medicover (dok@medicover.pl). By participating in the Promotion, the Participant accepts these Rules and agrees to comply with their provisions. The Rules are available at Medicover headquarters and on the website at www.porody.medicover.pl.
